


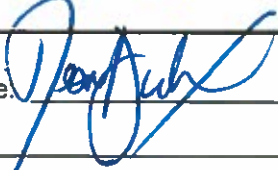
Denver Fire Department

Incident Action Plan



Incident Name	COVID-19 - DFD
Incident Type	Pandemic
Incident Location	Denver
Incident Commander	Deputy Chief Desmond Fulton
Operational Period Begin	March 18, 2020 0700 MST
Operational Period End	March 19, 2020 0700 MST
Operations Period Number	5

INCIDENT OBJECTIVES (ICS 202)

1. Incident Name: COVID - 19 DFD	2. Operational Period: Date From: 3/18/20 Time From: 0700	Date To: 3/19/20 Time To: 0700
3. Objective(s): <ol style="list-style-type: none">1. Provide for protection from current and future risks of exposure to all Department uniform and non-uniform personnel.2. Provide the most current treatment and isolation/quarantine procedures for potentially exposed uniform and non-uniform personnel.3. Review, revise and strengthen Level 1, 2 and 3 Contingency Plans for maintaining Department Mission Essential Functions.4. Maintain communication with City and County leadership for current situation status, objectives, and direction.5. Ensure timely internal distribution of accurate information and direction to all Department uniform and non-uniform personnel. <p style="text-align: center;">Objective 1: Key Messaging For Wednesday, March 18, 2020</p> <ul style="list-style-type: none">• Effective immediately any and all activities outside the firehouses are to be <u>stopped</u> with the exception of the following:<ul style="list-style-type: none">○ Dispatched calls○ Official <u>Department</u> business○ Approved Department training○ Grocery shopping for firehouse meals adhering to the following:<ol style="list-style-type: none">1. Rigs will continue to go2. Only 1 member will depart the rig to do the shopping3. All other members will remain with the rig.		
4. Operational Period Command Emphasis: <ol style="list-style-type: none">1. Ensure critical PPE is distributed to all firehouses and standards for use are communicated.2. Ensure timely distribution of the IAP and guidance documents to all uniform and non-uniform personnel daily.3. Maintain established daily meeting schedule and transfer of information.4. Evaluate the potential and logistics for providing isolation/quarantine facilities for exposed members with at-risk family members at home.5. Refer all external requests to PIO Captain Pixley for coordinated messaging with the CCD leadership.6. Make resources available to the membership for individual and family support as well as emotional wellness.		
General Situational Awareness <p>The Fire Department's Command Staff will continue to base all plan development on the direction provided by the CCD leadership and the Denver Department of Public Health & Environment (DDPHE). All planning and direction will focus on the potential escalation of the event.</p>		
7. Prepared by: Name: J. Krugman _____ Position/Title: PSC _____ Signature: 		
8. Approved by Incident Commander: Name: Desmond Fulton _____ Signature: 		
ICS 202	IAP Page <u>1</u>	Date/Time: _____

Objective 1 Key Messaging As of Wednesday, March 18, 2020

March 17, 2020

Effective Immediately: On all medical calls that require a 6-foot distance breach, only one member will approach the patient with mandatory respiratory PPE of N-95, P-100, or SCBA on air.

EXCEPTION: If patient requires life-saving interventions, all members within the 6-foot breach are required to wear the above noted PPE as a minimum.

Dispatch will no longer be identifying Code19C calls. Dispatch will now only be asking the following questions in ProQA:

- **Has the caller had a cough or fever in the last week (7 days)?**
 - **/SYMY, translates to >>>>>SYMPTOMS – YES: followed by cough or fever or both**
 - **/SYMN, translates to >>>>>SYMPTOMS - NO**

March 17, 2020

- A. All Fire Prevention inspections with the following exceptions are suspended indefinitely:
 - a. DEN inspections
 - b. Life Safety.
 - c. TCO/CO and Acceptance Testing
- B. Special Detail Program suspended
- C. Fire watch by uniformed FP personnel is suspended. Businesses will utilize Licensed and Insured personnel or on-site personnel
- D. Training Class 2020-1 will be on-line delivery only until March 30, 2020
- E. Training Class 2020-2 will be on a split schedule, with one morning and one afternoon class until further notice.

March 16, 2020

- A. No outside visitors including friends and family members are permitted in any firehouse or DFD facility or on or in any apparatus until further notice.
- B. Firehouse personnel will avoid all external public interaction to minimize the potential for exposure.

March 13-16, 2020

- A. Per City guidance, the Denver Fire Department is canceling community outreach to include fire trucks at community events, fire station tours, fire safety talks, safety trailers, and department ride-alongs until further notice.
- B. Effective immediately, all DFD Career Service personnel will be working within a modified schedule at the discretion of their Division through 3/27/2020. We will work to assure there are no work interruptions as the Department progresses through the event. All employees will retain access to e-mail and phone for communication.

ORGANIZATION ASSIGNMENT LIST (ICS 203)

1. Incident Name: COVID-19 DFD		2. Operational Period: Date From: 3/18/20 Time From: 0700		Date To: 3/19/20 Time To: 0700	
3. Incident Commander(s) and Command Staff:			7. Operations Section:		
IC/UCs	Fulton, Desmond	Chief	Murphy, Robert		
		Deputy			
Deputy	Nuanes, Ryan				
Safety/Medical	Buccieri, Scott/Miccio, Melissa	Branch	Operations		
Public Info. Officer	Pixley, Greg	Branch Director	Shift Commanders	Land Side	
Liaison Officer	Lara, Adriana	Deputy			
4. Agency/Organization Representatives:			Division/Group	Ryan Nuanes	Cadets
Agency/Organization	Name	Division/Group			
		Division/Group			
		Division/Group			
		Division/Group			
		Branch	DEN		
		Branch Director	Bray, Russ	Air Side	
		Deputy			
5. Planning Section:			Division/Group		
Chief	Krugman, Jim/Almaguer, Manny	Division/Group			
Deputy		Division/Group			
Resources Unit		Division/Group			
Situation Unit		Division/Group			
Documentation Unit	Adams, Marissa	Branch	EOC		
Demobilization Unit		Fire Branch	Buccieri, Scott		
Technical Specialists		Fire Branch	Linville, Jeff		
		Fire Branch	Mitchell, Warren		
		Division/Group			
		Division/Group			
6. Logistics Section:			Division/Group		
Chief	Vigil, Jeremy	Division/Group			
Deputy		Branch	Human Resources		
Support Branch		Career Service	Eberhard, David		
Director					
Supply Unit					
Facilities Unit		8. Finance/Administration Section:			
Ground Support Unit		Chief	Moeder, Wendi		
Service Branch		Deputy	Cummings, Chanee		
Director		Time Unit			
Communications Unit		Procurement Unit			
Medical Unit		Comp/Claims Unit			
Food Unit		Cost Unit			
9. Prepared by: Name: J. Krugman		Position/Title: PSC		Signature:	
ICS 203	IAP Page <u> 2 </u>	Date/Time: _____			


ASSIGNMENT LIST (ICS 204)

1. Incident Name: COVID-19 DFD		2. Operational Period: Date From: 3/18/20 Date To: 3/19/20 Time From: 0700 Time To: 0700		3. Branch: Land Side
4. Operations Personnel: <u>Name</u> <u>Contact Number(s)</u> Operations Section Chief: Murphy, Robert 303.884.6549 Branch Director: Shift Commanders Division/Group Supervisor: _____			Division: Group: Staging Area:	
5. Resources Assigned:		# of Persons	Contact (e.g., phone, pager, radio frequency, etc.)	Reporting Location, Special Equipment and Supplies, Remarks, Notes, Information
Resource Identifier	Leader			
Haberkorn, C.J.			303.709.1218	
Kmak, Bob			303.709.1218	
Morelli, Troy			303.709.1218	
Cadets	Ryan Nuanes		720.324.9468	
6. Work Assignments: <ul style="list-style-type: none"> Monitor day-to- day primary functions of the Operations Division Assure critical PPE and procedures for potential COVID-19 patients is distributed and followed Begin assessment of Contingency Plan activation trigger points as it relates to station closures. Assign Cadets as needed to support the Operations Division and EOC. 				
7. Special Instructions: <p style="margin-left: 20px;">Effective immediately any and all activities outside the firehouses are to be <u>stopped</u> with the exception of the following:</p> <ul style="list-style-type: none"> Dispatched calls Official business Planned training Grocery shopping for firehouse meals adhering to the following: <ol style="list-style-type: none"> Rigs will continue to go Only 1 member will depart the rig to do the shopping All other members will remain with the rig. 				
8. Communications (radio and/or phone contact numbers needed for this assignment): Name/Function _____ Primary Contact: indicate cell, pager, or radio (frequency/system/channel) _____ _____ / _____ _____ / _____ _____ / _____ _____ / _____				
9. Prepared by: Name: J Krugman _____ Position/Title: PSC _____ Signature:				
ICS 204	IAP Page <u>3</u>	Date/Time: _____		

ASSIGNMENT LIST (ICS 204)

1. Incident Name: COVID-19 DFD		2. Operational Period: Date From: 3/18/20 Date To: 3/19/20 Time From: 0700 Time To: 0700		3. Branch: Human Resources
4. Operations Personnel: <u>Name</u>		<u>Contact Number(s)</u>		Division:
Operations Section Chief: Murphy, Robert		303.884.6549		Group:
Branch Director: David Eberhard		720.607.5878 (c)		Staging Area:
		720.913.3408 (w)		
5. Resources Assigned:			# of Persons	Reporting Location, Special Equipment and Supplies, Remarks, Notes, Information
Resource Identifier	Leader	Contact (e.g., phone, pager, radio frequency, etc.)		
6. Work Assignments:				
<ul style="list-style-type: none"> • Serve as the conduit for the Career Service employees to the C&GS on issues related to modified work schedules, work-at-home, technology needs, pay, and other HR related topics. 				
7. Special Instructions: Technology Bulletins concerning work from home:				
<ul style="list-style-type: none"> • DFD Modified work schedules will be extended through 4/3/2020, Plan to start phasing back to a normal work schedule effective 4/6/2020. Please keep in communication with your chain of command for any questions • MALWARE AWARENESS: Please use credible sources when searching for information concerning COVID-19 such as: CDC, Colorado Department of Public Health and Environment (CDPHE), Denver department of Public Health and Environment (DDPHE). Scammers are putting out false sites and information that is compromising city systems! <p style="text-align: center; color: red; font-weight: bold; margin-top: 20px;">Please contact Division Chief Vigil regarding access to desk top computers for performing official work at home.</p> <p>During this time of work from home the following should be adhered to:</p> <ol style="list-style-type: none"> 1. Employees must read and respond to emails as they would if they were in the office. 2. Employees are still expected to attend scheduled meetings, whether via phone or Skype 3. Daily update to immediate supervisor of completed tasks, issues and barriers to task completion provided via email 4. Any deviation from normal work schedule should be pre-approved by immediate supervisor 5. Any time unavailable to perform work duties during normal business hours should be documented as PTO/VAC just as if you were missing time in the office 				
9. Prepared by: Name: J.Krugman _____ Position/Title: PSC _____ Signature:				
ICS 204	IAP Page <u> 6 </u>	Date/Time: _____		

MEDICAL PLAN (ICS 206)

1. Incident Name: COVID -19 DFD		2. Operational Period: Date From: 03/18/2020 Date To: 03/19/2020 Time From: 0700 Time To: 0700					
3. Medical Aid Stations:							
Name	Location	Contact Number(s)/Frequency	Paramedics on Site?				
			<input type="checkbox"/> Yes <input type="checkbox"/> No				
			<input type="checkbox"/> Yes <input type="checkbox"/> No				
			<input type="checkbox"/> Yes <input type="checkbox"/> No				
			<input type="checkbox"/> Yes <input type="checkbox"/> No				
			<input type="checkbox"/> Yes <input type="checkbox"/> No				
			<input type="checkbox"/> Yes <input type="checkbox"/> No				
4. Transportation (indicate air or ground):							
Ambulance Service	Location	Contact Number(s)/Frequency	Level of Service				
Denver Health Paramedics	777 Bannock St Denver	(303) 602-2566	<input checked="" type="checkbox"/> ALS <input type="checkbox"/> BLS				
Northglenn Ambulance	5650 Holly St Commerce City	(303) 451-6882	<input checked="" type="checkbox"/> ALS <input type="checkbox"/> BLS				
Action Care Ambulance	14854 E Hinsdale Ave Centennial	(720) 870-4700	<input checked="" type="checkbox"/> ALS <input type="checkbox"/> BLS				
South Metro Fire/Rescue	9195 E Mineral Ave Centennial	(720) 989-2000	<input checked="" type="checkbox"/> ALS <input type="checkbox"/> BLS				
5. Hospitals:							
Hospital Name	Address, Latitude & Longitude if Helipad	Contact Number(s)/ Frequency	Travel Time		Trauma Center	Burn Center	Helipad
			Air	Ground			
Denver Health	777 Bannock St Denver	(303) 602-2566			<input checked="" type="checkbox"/> Yes Level: <u>1</u>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Swedish	601 E Hampden Ave Englewood	(303) 788-5000			<input checked="" type="checkbox"/> Yes Level: <u>1</u>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Saint Josephs	1375 E 19th Ave Denver	(303) 812-2000			<input checked="" type="checkbox"/> Yes Level: <u>4</u>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
UC Health	12605 E 16th Ave Denver	(720) 848-0000			<input checked="" type="checkbox"/> Yes Level: <u>1</u>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Childrens Hospital	13123 E 16th Ave Denver	(720) 777-1234			<input checked="" type="checkbox"/> Yes Level: <u>1</u>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6. Special Medical Emergency Procedures:							
Denver Department of Public Health and Environment (DDPHE) 720-913-1311							
Please see COVID-19 Non-Transport Protocol in Addendum.							
<input type="checkbox"/> Check box if aviation assets are utilized for rescue. If assets are used, coordinate with Air Operations.							
7. Prepared by (Medical Unit Leader): Name: <u>Melissa Miccio</u> Signature: 							
8. Approved by (Safety Officer): Name: _____ Signature: _____							
ICS 206	IAP Page <u>7</u>	Date/Time: _____					

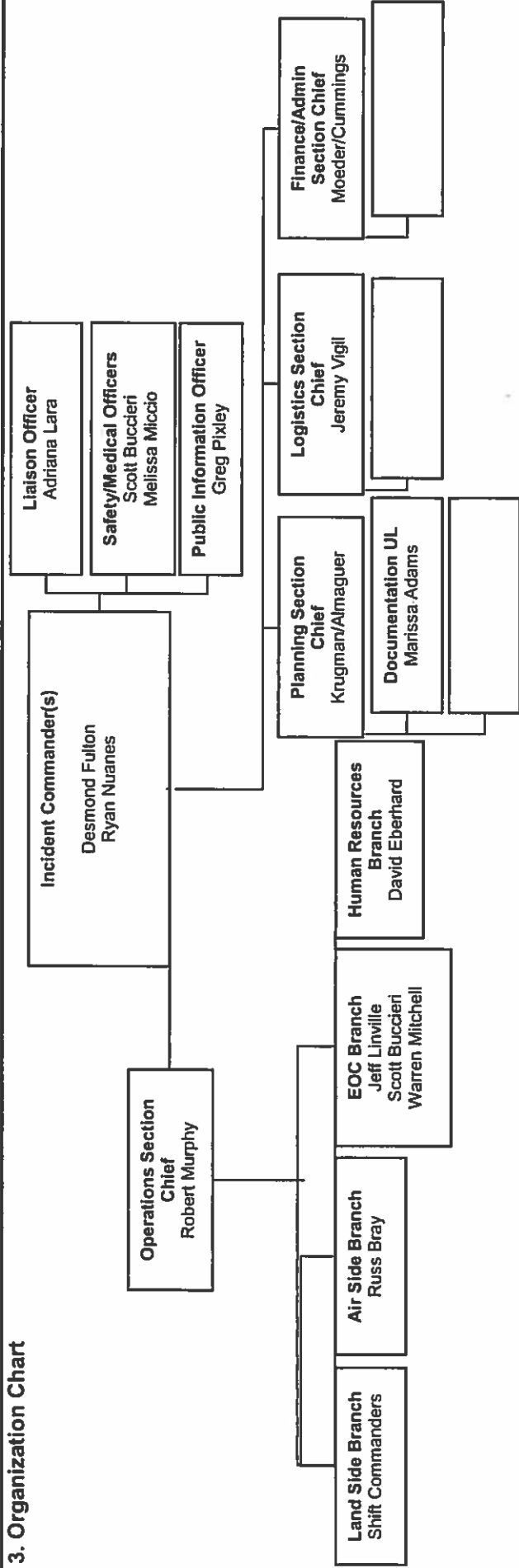
INCIDENT ORGANIZATION CHART (ICS 207)

1. Incident Name: COVID-19 DFD

2. Operational Period: Date From: 3/18/2020
Time From: 0700

Date To: 3/19/2020
Time To: 0700

3. Organization Chart



SAFETY MESSAGE/PLAN (ICS 208)

1. Incident Name: COVID-19 DFD	2. Operational Period: Date From: 3/18/20 Time From: 0700	Date To: 3/19/20 Time To: 0700
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3. Safety Message/Expanded Safety Message, Safety Plan, Site Safety Plan:

- **Dispatch will no longer be utilizing CODE19C.** Dispatch will now only be asking the following question in ProQA:
Has the caller had a cough or fever in the last week (7 days)?
/SYMY = SYMPTOMS – YES: *followed by cough or fever or both*
/SYMN = SYMPTOMS - NO

- Be extremely vigilant if a patient presents with signs of lower respiratory infections such as fever, cough, shortness of breath and breathing difficulties. **Do not solely rely on dispatch information; treat patients as potentially exposed until the following sample questions have been asked:**
 - Have you traveled recently?
 - Do you have respiratory issues?
 - Do you have a fever?

- If there is a possibility of a COVID-19 patient, please stage and wait until the arrival of the responding ALS unit to determine the best approach/action to deal with the patient, unless crews have indications of possible immediate life-threatening event occurring. Maintain a slow, methodical, and thought out approach to deal with suspected COVID patients.

- Take the time to donn the appropriate medical PPE which includes N-95, P-100 half masks, SCBAs, gowns, gloves, and eye protection. **Do not** throw away N-95 masks after use rather place them in a Ziplock bag (or biobag) and deliver to District Chiefs for later decontamination.

- **Do not** bring the ESO tablets into contact with a potential patient. Unless medical interventions are needed, leave all medical bags and oxygen at the door.

- Minimize the number of DFD members treating the patient (1 instead of 4) and maintain at least 6 feet of distance from the patient. Either hand or toss a surgical mask to the patient to minimize exposure.

- For suspected COVID-19 patients, **do not** place them on a non-rebreather mask **unless** the patient is presenting hypoxic. If a non-rebreather is used, place a surgical mask over the non-rebreather.

- Consider contacting the patient via a cell phone from the rig. This provides an additional opportunity to limit exposure while asking questions.

Please refer to the IAP Addendum for additional COVID-19 information and procedures.

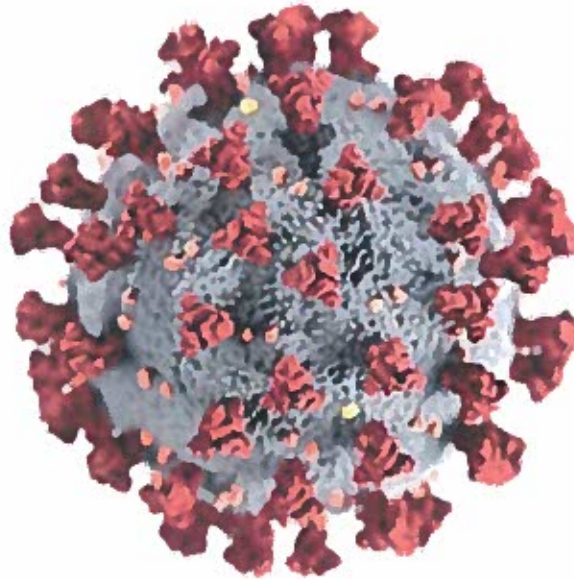
4. Site Safety Plan Required? Yes No X
 Approved Site Safety Plan(s) Located At:

5. Prepared by: Name: J. Krugman _____ Position/Title: PSC _____ Signature: 

ICS 208 | IAP Page 9 | Date/Time: _____

Denver Fire Department

Communications Plan Addendum to IAP



Incident Name	COVID-19-DFD
Incident Type	Pandemic
Incident Location	Denver
Incident Commander	Deputy Chief Desmond Fulton
Operational Period Begin	March 18th, 2020 0700 MST
Operational Period End	March 19th, 2020 0700 MST
Operations Period Number	5

DFD IAP
Addendum Documents
(as of March 17, 2020)

1. Press Release – Mayor Hancock Denver COVID-19 Update (New 3/16/2020)
2. Denver Fire Department Personnel Guidance – COVID 19 Response
3. COVID-19 Non-Transport Protocol (New 3/16/2020)
4. COVID-19 Symptoms Decision Tree
5. CCD Risk Assessment and Public Health Decision Making Tree
6. DFD Behavioral Health Resources (New 3/17/2020)

From: JIC_Manager <JIC_Manager@denvergov.org>
Sent: Monday, March 16, 2020 2:00 PM
To: Esquilin-Garcia, Loa A. - OEM Marketing and Communications Prof
Subject: Press Release - CITY AND COUNTY OF DENVER COVID-19 RESPONSE UPDATE



1437 Bannock St.
Denver, CO 80202
p: 720.865.7695
JIC_news@denvergov.org

CITY AND COUNTY OF DENVER COVID-19 RESPONSE UPDATE

Denver – Mayor Michael B. Hancock today announced important updates to the City and County of Denver’s response to COVID-19. The order also includes the closure of all restaurants and bars, except airport concessioners, to onsite seating, effective 8 a.m. on Tuesday, March 17, for eight weeks until May 11. Delivery, carry-out and drive-through services are still permitted and encouraged. The Denver Department of Public Health & Environment will continuously monitor the situation.

The amended order with new closure periods covers all previous [closure announcements](#) the city has made to this point, and may change in the future.

“We know these increased measures have an impact on people’s day-to-day lives, and our local businesses are being hit hard, but these are steps we must take in order to do our part to reduce people’s exposure to this virus,” Mayor Hancock said. “With these increased measures, our primary focus remains on supporting the vulnerable populations who will be most affected, and the service providers who are working overtime to help them right now.”

To support neighbors experiencing homelessness, Denver is working through existing partnerships with community-based service providers, communicating daily with partners providing overnight shelter, day shelter, street outreach, permanent supportive housing, harm reduction, and caring for other basic needs like food, showers, and laundry. These partners need volunteers, supplies, and donations – and especially personal protective equipment and cleaning supplies.

Residents who are young, healthy and showing no signs or symptoms of the virus can assist providers, both large and small, as volunteers to help prepare meals, distribute supplies, and help keep our shelter facilities clean and safe for our guests and workers. The City and County of Denver has partnered with Mile High United Way to make it easy to help. Visit unitedwaydenver.org/COVID-relief.

Not everyone is able to volunteer in person, so a donation account is already established to accept donations to help our shelters and other service providers purchase much-needed supplies. Just visit <https://secure.donationpay.org/milehighunitedway/HHSF.php> and our partners at the Mile High United Way will take it from there. No matter how you contribute, the community is grateful for your support.

Residents who wish to donate cleaning supplies or masks can drop them off at La Alma Lincoln Park (880 Newport St) and Martin Luther King, Jr. Recreation Centers (1325 W. 11th Ave.) from 1 – 4 p.m. Monday-Friday.

The city is working on multiple options to ensure that everyone has someplace safe and clean to go to, including the city's existing real estate inventory and other available facilities to ensure enough space for supplemental shelter and activated respite care.

Denver has installed handwashing stations throughout the city, distributed maps of their locations. The Wellness Winnie continues to distribute wellness kits and behavioral health support.

Denver is also partnering with Denver Public Schools to ensure youth 18 and under continue to receive food assistance while schools are closed. DPS will offer free, grab-and-go-style breakfast and lunch to students at 11 school locations throughout the city. Dinners will be served in a similar fashion at 18 recreation centers throughout the city. Meal service begins today and will continue through Friday, April 3. For times and locations, visit the DPS website: www.dpsk12.org. Anyone in need of food assistance benefits through the federal Supplemental Nutrition Assistance Program (SNAP) can apply through colorado.gov/peak.

To further protect the public health and safety of the community, and to help limit the spread of COVID-19, Denver's motor vehicle branches will be closed to the public beginning Monday, March 16 until further notice. This will provide a grace period for expired vehicle registrations and for newly purchased vehicles that have not yet been registered through April 9, 2020 while the Governor's State of Emergency declaration is in effect. Residents are urged to use online motor vehicle services available at www.denvergov.org/dmv.

The Denver Sheriff Department will temporarily redeploying sheriff deputies away from evictions to other areas of need within the department. The department, in partnership with the county courts and to increase social distancing in our jails, will also not book certain low-level, non-violent arrestees into the jails.

###

Denver Fire Department Personnel Guidance Response to Potential Cases of Coronavirus Disease 2019 (COVID-19 - DFD)

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. Patients with COVID-19 have had mild to severe respiratory illness. The virus is thought to spread mainly from person-to-person via respiratory droplets among close contacts. Respiratory droplets are produced when an infected person coughs or sneezes and can land in the mouths or noses, or possibly be inhaled into the lungs, of people who are nearby.

For personnel performing **daily routine activities**, the immediate health risk is considered low.

If you encounter an individual who you suspect to have COVID-19 or who self-identifies as having COVID-19, you should first:

- **Try to maintain a distance of at least 6 feet, if possible.**
- Have them treated and transported by Emergency Medical Service/ambulance to a healthcare facility, if possible.

If you must come into close contact with a suspected COVID-19 case, you MUST wear personal protective equipment (PPE).

- Close contact is defined as being within approximately 6 feet, or Having direct contact with body fluids (e.g., blood, phlegm, or respiratory droplets)

Minimum recommended PPE is:

- A single pair of disposable nitrile gloves,
- Disposable isolation gown or single-use/disposable coveralls¹,
- Any NIOSH-approved particulate respirator which includes N-95 P-100s, or SCBAs.
- Eye protection (*i.e.*, goggles or disposable face shield that fully covers the front and sides of the face)².

¹ If unable to wear a disposable gown or coveralls, ensure all gear is cleaned/disinfected after contact with individual.

² CDC recommends goggles or a face shield. If they are unavailable or interfere with vision, safety glasses with side shields will provide some protection.

Denver Fire Department Personnel Guidance Response to Potential Cases of Coronavirus Disease 2019 (COVID-19 - DFD)

After close contact:

DECON Procedures for Possible COVID-19 Exposures at the conclusion of a call:

- Prior to getting back on the rig doff mask, safety glasses, gown, and respirator (N95 or P100) with gloves on.
- Place N95 or P100 in a biohazard bag and seal or place in a Ziplock bag. These masks will be delivered to the districts Chiefs house for collection and sanitation.
- The doff'd gown and gloves will be disposed of in a bio-hazard receptacle in the ambulance.
- Safety glasses should be cleaned with disinfecting wipes (purple containers)
- Wash hands as soon as possible.
- Wash your face if you touched it with your hands
- If involved in an obvious transmission:
 - Avoid shaking clothes
 - Wash your clothes in hot water and dry with heat
 - Take a shower

Apparatus/Equipment

- Wear gloves while performing de-contamination duties.
- Washdown surfaces with Oxyverse 16 located in firehouse dispensers.
- Another option is to use a bleach solution
 1. 20:1 ratio of water to bleach, $\frac{3}{4}$ cup to one gallon.
 2. Bleach solution has a shelf life of 24 hours.

Departing the Firehouse Recommendations

- Take shower
- Wash and leave uniforms at the firehouse if applicable.
- Wear civilian clothing for travel.

Contact the Department Quartermaster for the replacement of all sanitizing supplies. (Do not request from Denver Paramedics)

COVID-19 NON-TRANSPORT PROTOCOL

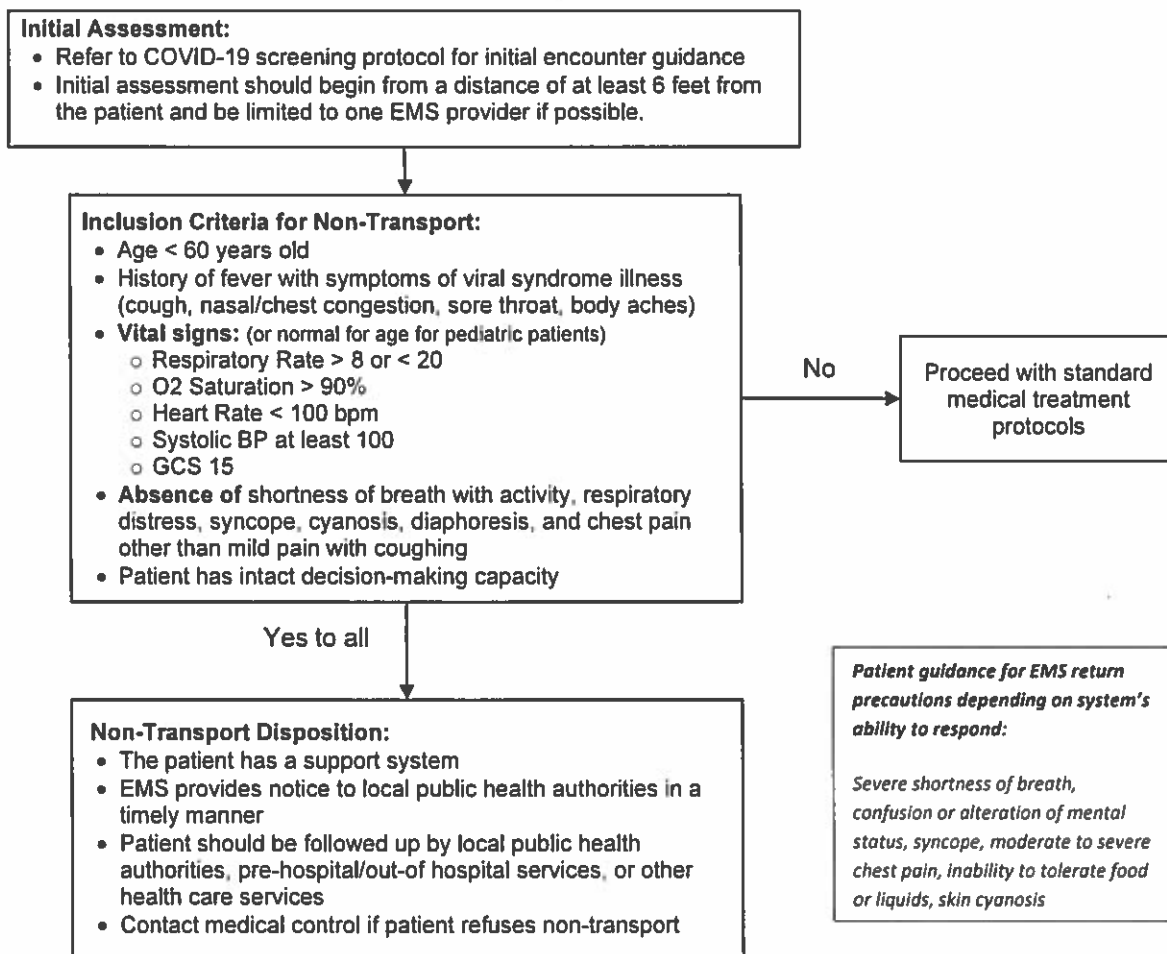
Purpose

- A. Identify patients that are safe to not transport to a hospital during widespread cases of confirmed COVID-19 patients in order to accomplish the following:
- Minimize disease transmission to the community
 - Protect first responders and healthcare personnel
 - Preserve healthcare system functioning when the system is overwhelmed.

Indications for Non-Transport

- A. EMS agency Medical Direction has decided to enact non-transport guidelines based on local indications that the healthcare system infrastructure is overwhelmed. This may include, but is not limited to, one of the following circumstances:
- Hospitals are exceeding maximum census
 - Hospitals and facilities are experiencing significant overcrowding
 - Hospitals and first response agencies have enacted surge plans
 - Healthcare providers are unable to obtain required personal protective equipment (PPE) to prevent transmission of disease.

Assessment Algorithm for Non-Transport



Decision Tree for symptoms

CORONAVIRUS

- Fever
 - Cough
 - Shortness of Breath, or difficulty breathing
 - Symptoms appear 2-14 days after exposure
-

FLU

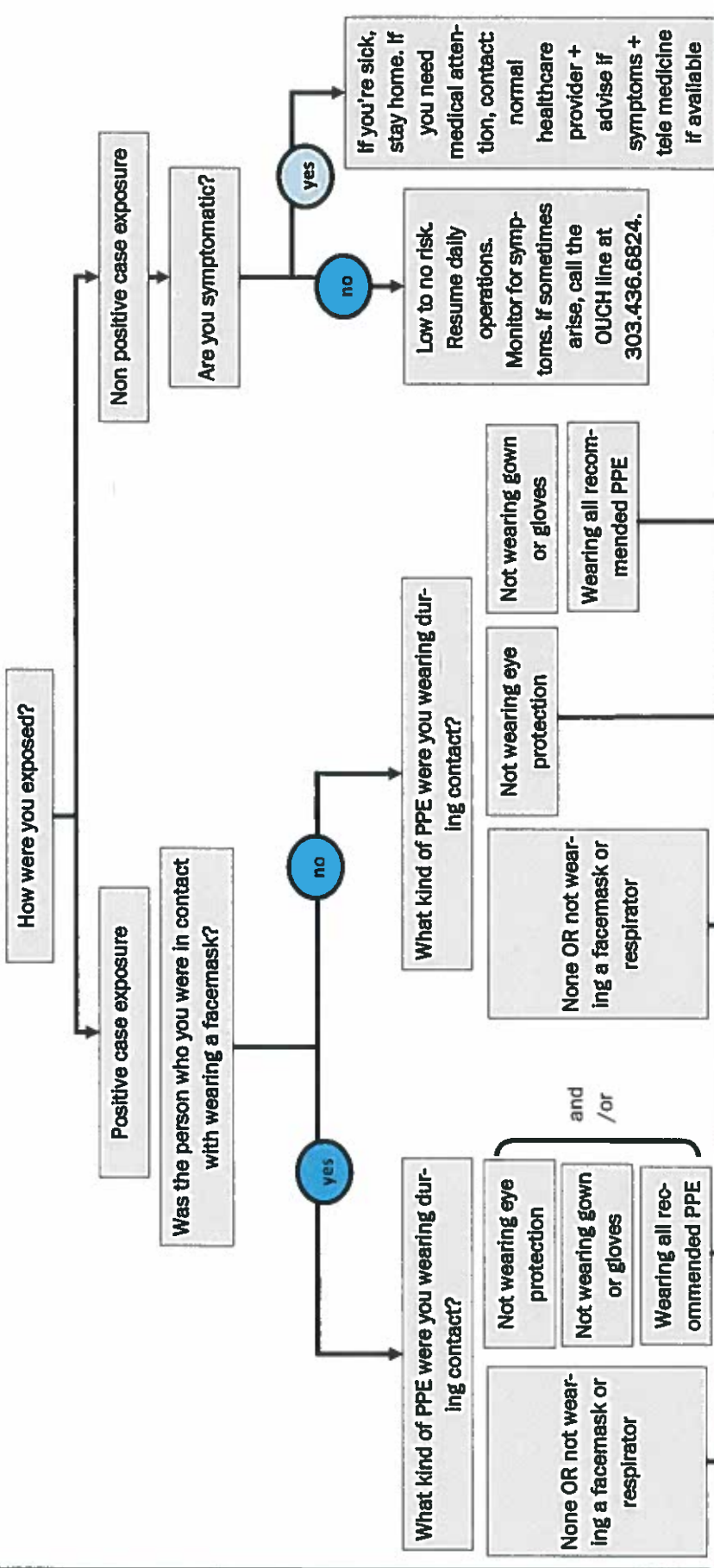
- Fever
 - Cough
 - Muscle aches
 - Fatigue & weakness
 - Chills & sweats
 - Congestion
 - Sore throat
-

ALLERGIES

- Sneezing
- Itchy nose, eyes or roof of the mouth
- Runny, stuffy nose
- Watery, red or swollen eyes

Coronavirus Disease 2019 (COVID-19) Risk Assessment and Public Health Management Decision Making

You are a HEALTH CARE PROVIDER or FIRST RESPONDER



Recommended monitoring for COVID-19 (until 14 days after last potential exposure)	Active monitoring	Self with monitoring with delegated supervision	Active monitoring	Active monitoring	Self monitoring with delegated supervision
Work restrictions for asymptomatic individual	Exclude from work for 14 days after exposure	none	Exclude from work for 14 days after exposure	Exclude from work for 14 days after exposure	none
Exposure category	medium	low	high	medium	low

Coronavirus Disease 2019 (COVID-19) Risk Assessment and Public Health Management Definitions

*definitions taken from CCD

Self-monitoring: individual should monitor themselves for fever by taking their temperature twice a day and remain alert for respiratory symptoms (e.g., cough, shortness of breath, sore throat)*. Anyone on self-monitoring should be provided a plan for whom to contact if they develop fever or respiratory symptoms during the self-monitoring period to determine whether medical evaluation is needed.

Active monitoring means that the state or local public health authority assumes responsibility for establishing regular communication with potentially exposed people to assess for the presence of fever or respiratory symptoms (e.g., cough, shortness of breath, sore throat)*. For HCP with *high-* or *medium-risk* exposures, CDC recommends this communication occurs at least once each day. The mode of communication can be determined by the state or local public health authority and may include telephone calls or any electronic or internet-based means of communication.

Self-Monitoring with delegated supervision in a healthcare setting means HCP perform self-monitoring with oversight by their healthcare facility's occupational health or infection control program in coordination with the health department of jurisdiction, if both the health department and the facility are in agreement. On days HCP are scheduled to work, healthcare facilities could consider measuring temperature and assessing symptoms prior to starting work. Alternatively, a facility may consider having HCP report temperature and absence of symptoms to occupational health prior to starting work. Modes of communication may include telephone calls or any electronic or internet-based means of communication.

Close contact for healthcare exposures is defined as follows: a) being within approximately 6 feet (2 meters), of a person with COVID-19 for a prolonged period of time (such as caring for or visiting the patient; or sitting within 6 feet of the patient in a healthcare waiting area or room); or b) having unprotected direct contact with infectious secretions or excretions of the patient (e.g., being coughed on, touching used tissues with a bare hand).

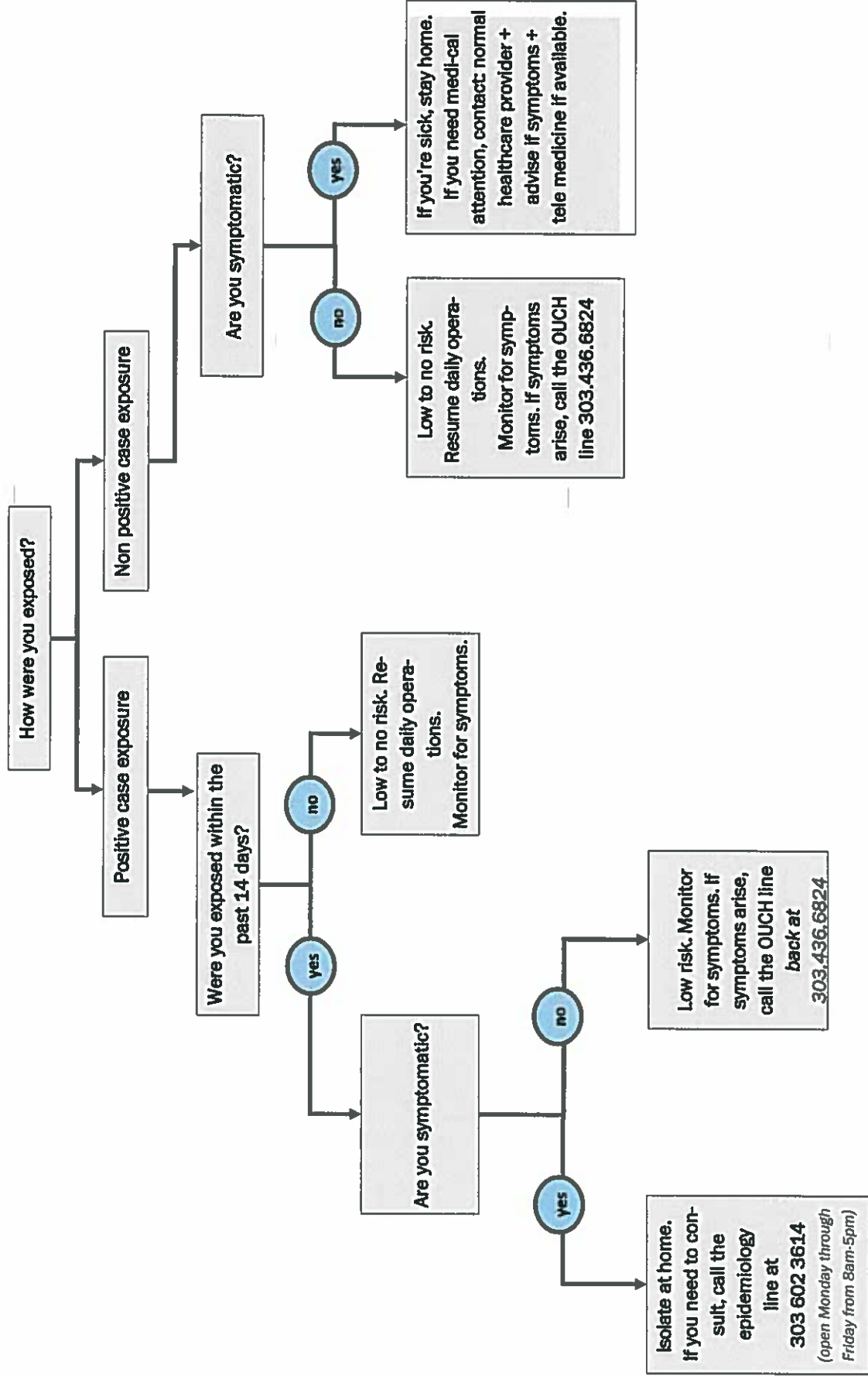
Data are limited for definitions of close contact. Factors for consideration include the duration of exposure (e.g., longer exposure time likely increases exposure risk), clinical symptoms of the patient (e.g., coughing likely increases exposure risk) and whether the patient was wearing a facemask (which can efficiently block respiratory secretions from contaminating others and the environment), PPE used by personnel, and whether aerosol-generating procedures were performed.

High-risk exposures refer to individuals who have had prolonged close contact with patients with COVID-19 who were not wearing a facemask while HCP nose and mouth were exposed to material potentially infectious with the virus causing COVID-19. Being present in the room for procedures that generate aerosols or during which respiratory secretions are likely to be poorly controlled (e.g., cardiopulmonary resuscitation, intubation, extubation, bronchoscopy, nebulizer therapy, sputum induction) on patients with COVID-19 when the healthcare providers' eyes, nose, or mouth were not protected, is also considered *high-risk*.

Medium-risk exposures generally include HCP who had prolonged close contact with patients with COVID-19 who were wearing a facemask while HCP nose and mouth were exposed to material potentially infectious with the virus causing COVID-19. Some *low-risk* exposures are considered *medium-risk* depending on the type of care activity performed. For example, HCP who were wearing a gown, gloves, eye protection and a facemask (instead of a respirator) during an aerosol-generating procedure would be considered to have a *medium-risk* exposure. If an aerosol-generating procedure had not been performed, they would have been considered *low-risk*. See [Table 1](#) for additional examples.

Low-risk exposures generally refer to brief interactions with patients with COVID-19 or prolonged close contact with patients who were wearing a facemask for source control while HCP were wearing a facemask or respirator. Use of eye protection, in addition to a facemask or respirator would further lower the risk of exposure.

You are a CCD employee
NOT a first responder or health care worker





Wellness Resources

DENVER CITY EMPLOYEE ASSISTANCE PROGRAM (ComPsych) (free, 6 sessions per issue)
Phone: 877-327-3854 Website: www.guidanceresources.com (company ID: DENVEREAP)

NICOLETTI-FLATER & ASSOCIATES (public safety industries specialization; free, unlimited sessions)
Appointment Line: 303-989-1617 Crisis Line: 720-675-9502
Website: <http://traumathreatandpublicsafetypsychology.com/>

DR. KAREN JACKSON (fire services specialization; free, unlimited sessions)
Appointment Line: 303-257-0377 Email: kiackson52@msn.com

INSURANCE PROVIDER RESOURCES: (co-pay may apply based on plan)

Kaiser Permanente Behavioral Health
Phone: 303-471-7700 Website: www.kaiserpermanente.org

Denver Health Behavioral Health
Phone: 303-602-2146 Website: www.denverhealth.org

United Healthcare Care24
Phone: 800-828-1120 Website: www.uhctools.com/services/care24

CONFIDENTIAL SUICIDE/CRISIS RESOURCES (external to the City)

24/7 national and local crisis resources:

- Colorado Crisis Services/Community Crisis Connection: 844-493-TALK (8255)
- National Suicide Prevention Lifeline: 1-800-273-8255

24/7 resources specifically for Public Safety professionals:

- Colorado Emergency Responder Crisis Text Line: Text "BADGE" to 741741
- Safe Call Now: 206-459-3020
- Cop Line: 1-800-267-5463

PEER SUPPORT

Denver 911

Jodi Marzano
Desk: 720-913-2012
Cell: 303-210-6938

DFD

Captain Greg Pixley
Cell: (303)-503-7490
Roster at: [DFD Peer Support](#)

DPD

Sergeant Robert Waidler
Desk: 720-913-1373
Cell: 303-435-0702
Roster at: [DPD Peer Support](#)

DSD

Major Sonya Gillespie-Carter
Cell: 720-641-1190
Roster at: [DSD Peer Support](#)

DPD Resiliency Program

Sergeant Robert Waidler
Desk: 720-913-1373
Cell: 720-641-1190

DSD

Employee Outreach Program (EOP)
Captain Paul Oliva 720-865-0477
Jacob Matthews 720-865-0476
eop@denvergov.org or [DSD EOP](#)

CHAPLAINS' UNITS

- DFD: Chaplain Ron Biegler: 720-839-9537 ron@ronbiegler.com
- DPD: On-Call Chaplain Phone: 720-641-0791
- DSD: Chaplain Jonathan Knott: 303-435-2028